



Make the Grade with UCaaS for Education

Empower schools with affordable and accessible unified communications from Sangoma



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“Our monthly cost is considerably lower to what we were paying before; even with the additional phone lines we now have. This has made the office work a lot smarter and more productive.”²

Sandy Madahar
School Business Manager
Telford Infant School

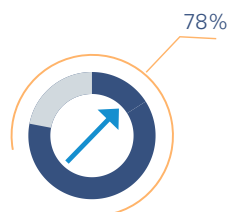
Education professionals like you often face unique communication challenges and need an easy way to interact with parents, administrators, students and coworkers. But unfortunately, with strict budgetary constraints, educators find themselves backed into a corner, forced to either delay updating telephony and other communications systems or cut corners by foregoing necessary features.

Complicating matters further are the very real-time constraints that come along with the profession. Devoting resource to learning new systems takes precious time. What’s more, many school systems have little to no permanent IT staff support, meaning that maintaining and troubleshooting technology systems often falls by the wayside.

Sangoma understands the assignment!

Sangoma has discovered a better way, and developed a phone system for education that is flexible, scalable and can be easily implemented without in-house IT staff. The system is guaranteed to work within tight school budgets and is easily integrated with existing systems to maximize the value of IT infrastructures. Sangoma’s offering perfectly complements school safety systems, offering advanced features for communicating emergency messages to parents or student guardians.

In this eBook, we’ll take a closer look at some of Sangoma’s education solutions and how they can help staff and faculty members work more effectively, save money and achieve better student outcomes..



78% of businesses observed a “general improvement in productivity” after implementing a UCaaS solution.¹



EDUCATION SOLUTIONS THAT GET MORE THAN AN "A" FOR EFFORT

Intuitive and efficient communication systems that get more than an "A" for effort are vital for schools. Equip your staff with education solutions that unlock the potential of teachers, administrators and support staff without overwhelming budgets.

UCaaS 101

Educational establishments are increasingly updating their legacy PBX phone services to voice over internet protocol (VoIP), a technology that transmits voice calls over the internet.

Many leading VoIP providers offer voice service with integrated, advanced features that give users multiple ways to communicate. These Unified Communications as a Service (UCaaS) systems include technologies like voice, video conferencing, instant messaging, email... There are practically endless ways to customise these systems, mixing and matching applications to create a responsive platform that maps perfectly to particular needs.

These systems offer a range of benefits, from increased efficiency and expanded mobility to lower costs and reduced burden on IT. The requirement for higher volume of communications, heavily dispersed teams and the need for effortless collaboration can now be easily attained through UCaaS.

40-60%



**Sangoma can save
your school 40-60%
compared to other
proprietary phone
vendors.**

SANGOMA TOP-OF-THE-CLASS TELEPHONY SYSTEM

Sangoma has award-winning, all inclusive solutions that provide everything a modern school system needs to communicate and collaborate with speed, efficiency and affordability – and all from a single vendor!

Brimming with advanced features, Sangoma modernises outdated phone systems and helps seamlessly manage call quality, conduct high-resolution video meetings with parents and improve mobility for faculty members without compromising privacy and productivity. Since the solutions are 100% web-based, it can be administered via a single computer connected to a network – with no coding required. Everything about the solution is designed to be as user-friendly as possible, allowing faculty to focus on their vital work: teaching.

Having already helped more than 1,000 educational institutions, Sangoma has an acute understanding of your needs. The Sangoma solution can help put you and your staff on a better path and take your communications infrastructure right to the top of the class.



“We have been extremely satisfied with the Sangoma system [...] I feel we have purchased the best system for our needs. I can add, delete, and reassign any extension at any time without support. The once or twice I have needed help, remote assistance was sufficient.”³

- Sumre Robinson, Technology Assistant,
Becker School Systems



**SANGOMA UC
FEATURES**



Enjoy seamless call management

..... Hold calls with customisable music or messaging. Seamlessly direct incoming call traffic. Create three-way conferences. Deploy extensions for paging and intercoms.



Achieve better collaboration

..... Utilise chat to connect with colleagues. Host multi-party video conferences. Incorporate screen sharing to increase collaboration.



Enable on-the-go staff

..... Allow staff to make and receive calls with our mobile apps using their extension. Update your status to others on your network. And use our mobile app to chat with colleagues.



Effortlessly administer your system

..... Manage your entire web-based system from a single computer. With Sangoma, you'll be able to upgrade to your legacy systems without added complexity and hassle.



Integrate existing infrastructure

..... Easily build a cohesive tech suite through integrations with other IT systems, including Microsoft Teams, Salesforce, Zendesk, Chrome or others.



Expand your voicemail functionality

..... Take advantage of the ability to forward voicemail messages to an extension or extension groups. Generate customisable voicemail greetings and unify your messages with a one-stop IMAP mailbox.



Leverage robust support

..... With Sangoma, you're never on your own. World-class, customisable support plans can help you take full advantage of your phone system throughout the course of its lifespan.



Unleash the power of video

..... Gain access to the Sangoma Meet video conferencing platform with Sangoma, allowing staff to interface with parents and coworkers for truly impactful meetings.



Keep students safe

..... Sangoma's universal architecture permits easy integrations that fortify school security, such as IP desk phone cameras.



“It looks like we are saving about \$400 a month so far.”⁴

Sadie O’Brien, IT Director,
Shiocton School District

P-SERIES PHONES

EDUCATION'S BEST FRIEND

Although Sangoma can pair with most SIP-based phones, it’s important to remember that not all phones will support some of Sangoma’s more advanced features.

The Sangoma P-Series phones are designed specifically to complement the Sangoma system, letting users leverage its most powerful and useful features like interactive voicemail, voicemail screening, Busy Lamp Field and more.

Provisioning the P-Series phones is also an easy lift, meaning that you can start using the system to its full potential right out of the box.

- 01** **Experience omnichannel communication**
With Sangoma’s UC phone systems and the P-Series phones, you can deploy omni-channel communication with just a few clicks, including voice, chat, visual voicemail and more.
- 02** **Save time with easy deployment**
School systems can feel confident that deploying the P-Series phone is easy and straightforward, regardless of location.
- 03** **Support multiple language**
Our P-Series phones reflect the diversity of our modern world, supporting multiple languages for the on-screen interface, including English, Spanish, French, Italian and more.

⁴Sangoma_CaseStudy-Wisconsin-Schools



BENEFITS FOR EVERY SCHOOL

When it comes to equipping your educational institution with the latest and greatest communications technology, we think Sangoma belongs firmly in the top set! One reason is that Sangoma's UC phone systems not only brings substantial benefits to teachers but is also a net-positive organisation-wide, easing the workloads for education professionals across the board.

Here are just a few examples of how Sangoma can deliver advantages to every stakeholder across every school system:



Teachers and Educators

Mobile app and omnichannel communication features keep teachers connected and productive, regardless of location. Faculty can also deploy presence and status notifications to keep colleagues apprised of their movements and location.



School Administrators

By taking advantage of Sangoma's robust and powerful call management features, administrators can become more efficient, automating routine messaging and leveraging integrations to streamline workflows.



School IT Support Staff

Sangoma has a web-based application tailored toward those without extensive coding expertise. IT staff can set permissions with minimal effort and check on all aspects of the system through a single pane of glass.



DEPLOYMENT OPTIONS

Having outfitted hundreds upon hundreds of school systems, Sangoma is a quick study when approaching any educational system and understanding its specific requirements and timelines for purchasing and implementing a new system.

All-cloud or on-premises deployments are available for school systems. Sangoma's UC phone systems are delivered with the same all-inclusive feature set with both types of deployment, ensuring you won't miss out on any must-have benefits, regardless of the option that you choose.

Let's take a closer look at how these deployment options stack up against each other.



CLOUD DEPLOYMENT

- ▶ No upfront costs, hassle-free installation, and no ongoing maintenance.
- ▶ Worry-free IT, as software and hardware maintenance is handled by the provider.
- ▶ Predictable monthly costs covering software licenses, upgrades and support.

ON-PREMISES DEPLOYMENT

- ▶ Ensures your administrator has direct control, including updates and any additional integration that may be needed.
- ▶ Improved uptime, as you do not need to rely on internet connectivity or external factors to access your software.
- ▶ Lower TCO due to only paying for user licenses.

Ready to Enroll?



Take your school system's communication system
to the next level!

We're standing by to help your staff realise the power of
affordable and accessible UC solutions!